



A digital  
approach to  
improving  
patient safety

# Driving efficiency in the NHS through a digital approach

Radar Healthcare helps you streamline organisational processes and operational procedures to free up valuable resources, leaving you to concentrate on the delivery of good quality care. With an increased pressure to deliver better quality patient care whilst complying with CQC regulatory requirements, the digitisation of quality and compliance monitoring can undoubtedly lead to:

**Improved efficiency and cost reduction**

**Improved quality and patient outcomes**

**Generation of additional revenue**

## How do NHS organisations benefit?

- A simultaneous drive for improvement in patient safety and quality with demonstrable cost efficiencies for your Trust
- An emphasis on prevention through the positive use of digital technology in line with the NHS Long Term Plan
- Realisation of significant improvements to your patient safety and quality and compliance outcomes

We know NHS organisations are often complex, delivering a wide range of services in a challenging environment. Driving better value for the NHS and helping to deliver system-wide improvements is at the heart of what our quality and compliance software delivers.



### **Best practice processes**

Radar's highly configurable design allows the software to be quickly adapted to a wide range of processes within the NHS to deliver improved efficiencies and better patient outcomes.



### **Continuous improvement & risk reduction**

Radar supports the cycle of continuous improvement, providing a comprehensive and sustainable approach to improving overall quality and compliance outcomes. The combination of operational functionality and monitoring of regulatory process in one comprehensive system helps to triangulate areas of concern, learn from people's experiences and ensure that positive behaviours feed into a standardised way of working.



### **Interoperability and integration**

We look to align our software with the priorities of the NHS and the Long Term Plan; particularly where collaboration and commissioning new models of care means working across larger footprints, such as Sustainability and Transformation Plans (STPs) and Integrated Care Systems (ICS) putting a clear focus on interoperability.

# Integrating knowledge, expertise and technology

## Incident management

Manage all types of events easily ensuring corrective action and learnings

- **Transfer paper-based forms into electronic forms**  
Ensuring improved data collection and associated reporting.
- **Demonstrate learnings from incidents**  
Improvement actions are clearly linked to incident records for complete incident outcome management.
- **Action plans and learnings**  
Help to manage and evidence regulatory improvement actions.
- **External notifications**  
Reduce duplication by notifying external bodies when things happen.
- **Trend analysis and reporting tools**

## Effective risk management

Ensure effective risk management with personalised risk registers and integrated action plans

- Create personalised risk categories to suit your business
- Manage and evidence improvement actions
- Automated scoring and classification of risk
- Automated alerts and escalation



## Clinical Harm Reviews

Radar Software and EY working together to deliver better outcomes for the NHS.



### Patient risk stratification



Preventative approach to risk through the stratification of patients by specialty, enabling you to identify trends around priority areas mitigating risk to patients early on i.e. treating patients with time-sensitive conditions.

### Better use of clinical resource



Filtering review at the beginning of process, pre-population of fields, and standardisation of approach, reduces the time per validation and the number required, reducing cost and clinical burn-out.

### Electronic audit trail and reporting



A digital audit trail, logging each review and its associated actions, improving performance management, transparency and the quality of the reporting to enhance assurance to the Board and regulators.

## Best practice

With the National Tariff Payment System introduced to restore financial balance in the NHS and encourage the delivery of more and better health care, evidencing quality improvement is as important as ever - particularly to encourage the incentivisation of best practice. Our business process offers an effective and sustainable solution to meeting these best practice standards and help in generating additional revenues.



## Quality & compliance focused software. A comprehensive approach

### Radar provides...

- Management of workforce training and compliance
- Effective risk management
- Management and reporting of incidents
- Document management
- Business process management
- Business-wide audit management
- Action and improvement plans

- Self-regulation of internal and regulatory compliance
- Automated approach to standardised best practice service delivery
- Ability to evidence service excellence and continuous improvement
- Real time visibility of quality and compliance status
- Digitisation of manual processes to deliver operational efficiencies

### To deliver...

## Scalability

Easy to extend the system, ensuring all stakeholders gain value.

## Configurability

Easy to edit / change / adapt functions and workflows.

## Sharing best practice

Promoting getting it right first time.

## Broad range of functionality

Supporting quality improvement and providing operational benefits.

## Benchmarking and strategic impact

Impacting strategy and wider goals for the NHS now and in the future.

## Want to know more?

We work in partnership with our customers to understand their specific business and regulatory requirements and help them provide safe, effective, compassionate, high-quality care. Book a demo with us to find out more about our software.





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